









TECHNOLOGY PORTFOLIO

 SD-WAN	 Contact Center & CX	 Cybersecurity and SECaaS
<ul style="list-style-type: none"> • Automatic Failover • Link Aggregation • TCP/IP Optimization • Application Acceleration • Active-Active Failover • Proactive Monitoring & Ticketing • Cloud Based Routing • Premise Based Routing • Virtual IP • Network Aggregation • SASE 	<ul style="list-style-type: none"> • Analytics & Reporting • Custom Dashboards • CRM Integration • Omni-channel • IVR • Call Recording • Live Chat, Chat Bot • Call Routing • Outbound Dialer • WFO/WFM/WEM • Performance Management • Supervisor Alerts • Transcription Services 	<p>IDENTIFY</p> <ul style="list-style-type: none"> • Virtual CISO • Cyber Consulting • Vulnerability Assess. • Penetration Testing • Compliance • Phishing Simulation • Awareness Training <p>PROTECT</p> <ul style="list-style-type: none"> • Managed Firewall • Web Security • Email Security • Endpoint Protection • Managed Cloud FW • Data Protection • Zero-Trust Framework • Remote User VPN • Patch Management • Circuit Monitoring • SIEM • SASE • VPN • DDoS Mitigation <p>DETECT</p> <ul style="list-style-type: none"> • Log Mgmt (SEIM) • AI Machine Learning • Intrusion Detection • Intrusion Prevention • SOC as a Service <p>RESPOND</p> <ul style="list-style-type: none"> • Incident Response • Containment / Eradication / Restore • MDR
 Network & Voice	 Cloud Compute	
<p>DATA</p> <ul style="list-style-type: none"> • Internet Access • Point 2 Points • VPLS • International Data • ISP Aggregation • MPLS, VPN <p>VOICE</p> <ul style="list-style-type: none"> • POTS • SIP Trunking • PRI <p>ACCESS TYPES</p> <ul style="list-style-type: none"> • Fiber • Fixed Wireless • Coax • DSL • T1 • 3g/4g/5g 	<p>INFRASTRUCTURE</p> <ul style="list-style-type: none"> • Colocation • Virtual Data Centers • Public Cloud • Private Cloud • Hybrid Cloud • Managed Cloud (Azure, AWS, IBM, etc.) • Direct Connect • Cloud Security • Storage Encryption <p>CONTINUITY</p> <ul style="list-style-type: none"> • Cloud Backup • Cloud Storage • Disaster Recovery • Virtual Desktop, DaaS • Content Delivery Network (CDN) 	
 UC & Collaboration	 Managed Services	 Mobility & IoT
<ul style="list-style-type: none"> • Hosted Voice • Video Conferencing (Zoom, etc.) • Meeting Services • Instant Messaging • File Share • SMS, MMS • Fax-to-Email • eFax • Standalone Applications • Application Integration • Chat 	<ul style="list-style-type: none"> • Hosted Email • Managed Wi-Fi • Office 365 Licenses • Security Chain of Custody • Information Lifecycle Management • Cloud Migration • Office 365 Management • Expense Management • Helpdesk, IT Support • Accounts Receivable Management • Network Monitoring • Trouble Ticketing • Cloud Readiness Assessments • Project Management • Network Operations Center (NOC) 	<p>DATA & VOICE</p> <ul style="list-style-type: none"> • Wireless Voice • 3G, 4G, 5G • Handsets, Devices • SIM Cards • Wireless Backup and Failover • Mobile Device Management <p>ANALYTICS</p> <ul style="list-style-type: none"> • Machine Learning, AI • Thermal Imaging • PPE & Occupancy Detection • Environmental Monitoring • Wireless TEM <p>Internet of Things (IOT)</p> <ul style="list-style-type: none"> • Dashboards • Sensors • App integration